Pi-kyan Girl

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# Objective

Looking for a full time position where I can maximize over 10 years of my experience in hospitality service and great customer interaction skills

# Skills & Abilities

* Excellent Customer Service and interpersonal skills
* Worked in different area of hospitality business for over 10 years.
* Capable to train and supervise new staff with over 3 years of similar experience
* Experience in Dealing with claims and complains from customers

# Work Experience

* **Box Office staff**–XXXXXXXXX(Entertainment park),Tokyo, Japan Nov 2016– Mar 2018
* Greeted customers, sold lift tickets and rental packages
* Acted as lead worker overseeing 4-10 employees, trained and mentored new employees..
* Resolved guest complaints.
* **Café Server**–XXXXXXXXXXXXXXX, Hokkaido, Japan May 2016 – Oct 2016
* Served over 300 customers in a day
* **Various hospitality positions**–XXXXXX (Employment agency), Tokyo, Japan Jul 2010 – Jan 2016

Worked over 15 different hospitality business to help their temporary needs, positions includes hotel server, house keeper, server, receptions staff etc.

**Lead Server**–XXXXXXX Tokyo, Japan Sep 2006 – Mar 2012

Took Opening shift in the morning, worked by myself when the restraint is slow

Trained New employees for over 4 years

Closed tills at the end of the shift and maintained inventory

# Education

 XXXXUniversity, Tokyo, Japan Apr 2008 – Mar 2013

Sociology Major

# Availability

Open Availability (6am-11pm include weekends)

# Reference

Gladly provided upon request